

QUESTIONS AND ANSWERS

BID GPAA 17/2022: REQUEST FOR PROPOSAL (RFP) FOR THE LEASING OF HIGH-VOLUME SCANNERS FOR A PERIOD OF 36 MONTHS (3 YEARS), INCLUDING INSTALLATION, MAINTENANCE AND SUPPORT

1. Does the tender require leasing of new machines or can second - hand machines be leased to the department?

Answer: GPAA needs new machines

2. Do we have to include an OEM letter from the manufacturer stating we are accredited partners?

Answer: No. Only proof of service where the leasing of high-volume scanners was performed must be provided.

3. Does the department require a lease to own model, where they will require the own the equipment after 3 years.

Answer: No. GPAA does not require to own the machines after expiry of the contract.

4. What speed must the scanner scan as it is not on the specification?

Answer: Minimum speed requirement is 110 pages per minute with a daily duty cycle of 65 000 pages per day.

5. Can we as the partner tendering, subcontract a finance company to do the rental on the equipment? This will mean that the finance company as a subcontractor, can do the monthly collections for the rental

Answer: We refer you to page 35 of the RFP, which states that the supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

6. Are we abled to supply fully refurbished machines that have been restored to be as equivalent as new units, with related OEM warranty and certification?

Answer: GPAA needs new machines

| Enquiry | Email contact | E-mail contact |
|---------|-------------------|-------------------------------|
| General | Lesego Motlhasedi | Lesego.motlhasedi@gpaa.gov.za |